

WOLLATON AND LENTON ABBEY AREA COMMITTEE
15 February 2011

Title of paper:	Your City Your Services Pre-Budget Consultation Feedback 2010	
Director(s)/ Corporate Director(s):	Lianne Taylor Ken Foote	Wards affected: All
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Other colleagues who have provided input:	Tony Leafe, Engagement and Consultation Officer	
Relevant Council Plan Strategic Priority:		
World Class Nottingham		X
Work in Nottingham		X
Safer Nottingham		X
Neighbourhood Nottingham		X
Family Nottingham		X
Healthy Nottingham		X
Leading Nottingham		X
Summary of issues (including benefits to citizens/service users):		
This report provides feedback on the Your City Your Services surveys and consultation events that were held in 2010.		
Recommendation(s):		
1	That the report be noted.	

1. BACKGROUND

- 1.1. Nottingham City Council is anticipating its toughest budget settlement for many years.
- 1.2. In the Government's Comprehensive Spending Review, the Chancellor announced a 7.1% reduction each year in funding to local government through the main grant ('formula grant'), which is equivalent to a 28% reduction over 4 years.
- 1.3. Additionally, reductions in local government grant are significantly frontloaded. This means that the biggest cuts will happen in the first two years of the Spending Review period. The full implications for Nottingham City Council were not known at the time this report was written.
- 1.4. Nottingham has previously been successful in securing specific grants intended to support more deprived areas. Reduction in the number of these grants and changes to how remaining funds are allocated is expected to have a disproportionate impact on cities such as Nottingham. For example Nottingham's allocation of Working Neighbourhoods Fund for 2010/11 was £12.3 million.
- 1.5. Identifying changes to service delivery that make the required savings is a major challenge. In addressing this the City Council has indicated its intention to as far as possible make savings in support services and to protect front line services.
- 1.6. It has also been keen to take into account the views of citizens in reshaping services. A report to Executive Board on 21 September 2010 identified the need 'to understand their priorities and the services they value most and to obtain ideas and suggestions for areas where savings can be made or extra income generated and particularly which services, if reduced or removed, would most impact upon the welfare of citizens, families and communities'.
- 1.7. Those completing the surveys were asked to include among other details their postcode. Where a full postcode was included this can be linked to the relevant Area Committee. Post code districts such as NG1 are less helpful at identifying neighbourhood; for instance NG9 covers much of Lenton Abbey but also part of Clifton. The attached report provides analysis of the responses received for the whole City. When responses that could be linked to a specific area were examined it was noted that the numbers were too small to be statistically reliable but that what answers were broken down by Area they were broadly consistent with the City-wide responses. As a result, this report does not include analysis of responses by Area. There were two questions that invited citizens to comment or make suggestions and the responses to those questions have been included for this Area.

1.8. It will beThe numbers of forms returned by Area and in particular those linked to consultation events vary considerably. The reason that survey returns fro

1.9. **Budget Setting Timetable 2011/12**

Executive Board receives a draft budget report 18 January 2011.

Period of consultation on budget.

Executive Board receives a budget report incorporating formal consultation

Budget agreed by full Council in March.

2. **REASONS FOR RECOMMENDATIONS (INCLUDING OUTCOMES OF CONSULTATION)**

2.1 Your City Your Services has been conducted to feed into the Council's budget setting process. This report is part of the Council's feedback to citizens in this Area. The information collected from this survey may also be of interest to Area Committee and the wider community in determining local priorities so is submitted to this meeting for information.

3. **OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS**

3.1 Not applicable as this is an information item.

4. **FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY)**

4.1 There are no financial implications arising from this report.

5. **RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS, CRIME AND DISORDER ACT IMPLICATIONS AND EQUALITY AND DIVERSITY IMPLICATIONS)**

5.1 There are no specific risk management issues arising from this report. It should be noted that the Your City Your Services consultation was delivered to every home. Mailings to the voluntary sector

6. **EQUALITY IMPACT ASSESSMENTS (EIAs)**

Has an Equality Impact Assessment been carried out?

No this an information item only.

7. **LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION**

- 7.1 Your City Your Service Survey (first round) analysis of responses by Committee Area.

8. PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

- 8.1 “Your City – Your Services. Citizen engagement around development of the 2011/12 City Council Budget” report to Executive Board 21 September 2010.

Your City Your Services Data Report - December 7th 2010

Background

The Councils budget process is underway and because large cost reductions will need to be found it was decided by Councillors and Chief Offices to ask Nottingham citizens which services they value most and to ask them to identify areas for further savings.

This report presents the findings from the resultant Your City Your Services (YCYS) Survey One. From the beginning of September 2010 the YCYS survey was available online (Intranet/Internet) and a paper version of the survey in the form of a pull out leaflet was distributed to every household across the City in the September edition of the Nottingham Arrow publication. The survey was also circulated/administered at wide variety of large/small community/neighbourhood meetings across all areas of the City during this time period.

The YCYC survey one used a self-completion approach and fieldwork concluded on November 19th.

A total of 3,111 responses were achieved from across the City

Interpreting the data

Please note that the Your City Your Services survey did not use a truly random sample (as respondents were approached at particular events) and so not everyone in the City had an equal chance of being selected. As such the confidence intervals stated within this report should be used as a guide only.

Confidence interval calculations normally assume a genuine random sample of the relevant population. As this sample is not truly random, we cannot rely on the intervals they are merely given as an indication.

Where percentages do not sum to 100, this may be due to computer rounding, the exclusion of “don't know” categories, or multiple answers.

The base number of respondents for each question is given as (n = base number)

Source of responses

Of the 3,111 responses 52% (1,623) were received in the form of completed leaflets circulated within the Arrow publication, 32% (978) via the Internet/Intranet online channel and 16% (510) following community events.

Appendix 1: Provides a full breakdown survey response source Geographical location of responses

Respondents were asked to provide postcode data only 1010 respondents provided full post code data. Table 1 provides a breakdown of these respondents by Ward and Area Committee.

Table 1: Response by Geographical Area	Number of responses
Area 1: Bulwell (90) & Bulwell Forest (58)	148
Area 2: Basford (44) & Bestwood (35)	79
Area 3: Aspley (110), Bilborough (69) & Leen Valley (33)	212
Area 4: Arboretum (27), Berridge (54), Radford & Park (39)	120
Area 5: Mapperley (47) & Sherwood (47)	94
Area 6: Dales (78) & St Ann's (52)	130
Area 7: Wollaton West (43), Wollaton East & Lenton Abbey (18)	61
Area 8: Bridge (59), Dunkirk & Lenton (22)	81
Area 9: Clifton North (47) & Clifton South (38)	85
Total	1010

West Area had the most responses (212), 108 of these through an area event. Area's 2, 5, 7, 8 and 9 had fewer than 100 responses.

2,922 respondents (94% of all respondents) provided full or first half of postcode data.

Table 2 provides a breakdown of these respondents by postcode district.

Table 2: Number of respondents by postcode district

(n = 2,922)					
NG1	82	NG9	40	NG17	1
NG2	242	NG10	5	NG18	5
NG3	355	NG11	255	NG19	1
NG4	24	NG12	83	NG21	4
NG5	499	NG13	3	NG24	3
NG6	349	NG14	4	NG25	1
NG7	383	NG15	8	Non NG	11
NG8	637	NG16	2	Total	2,922

More than one in five (22%) of responses came from **NG8** (Wollaton and the West Area of the City), 17% (499) from **NG5** (Mapperley, Sherwood and Arnold)

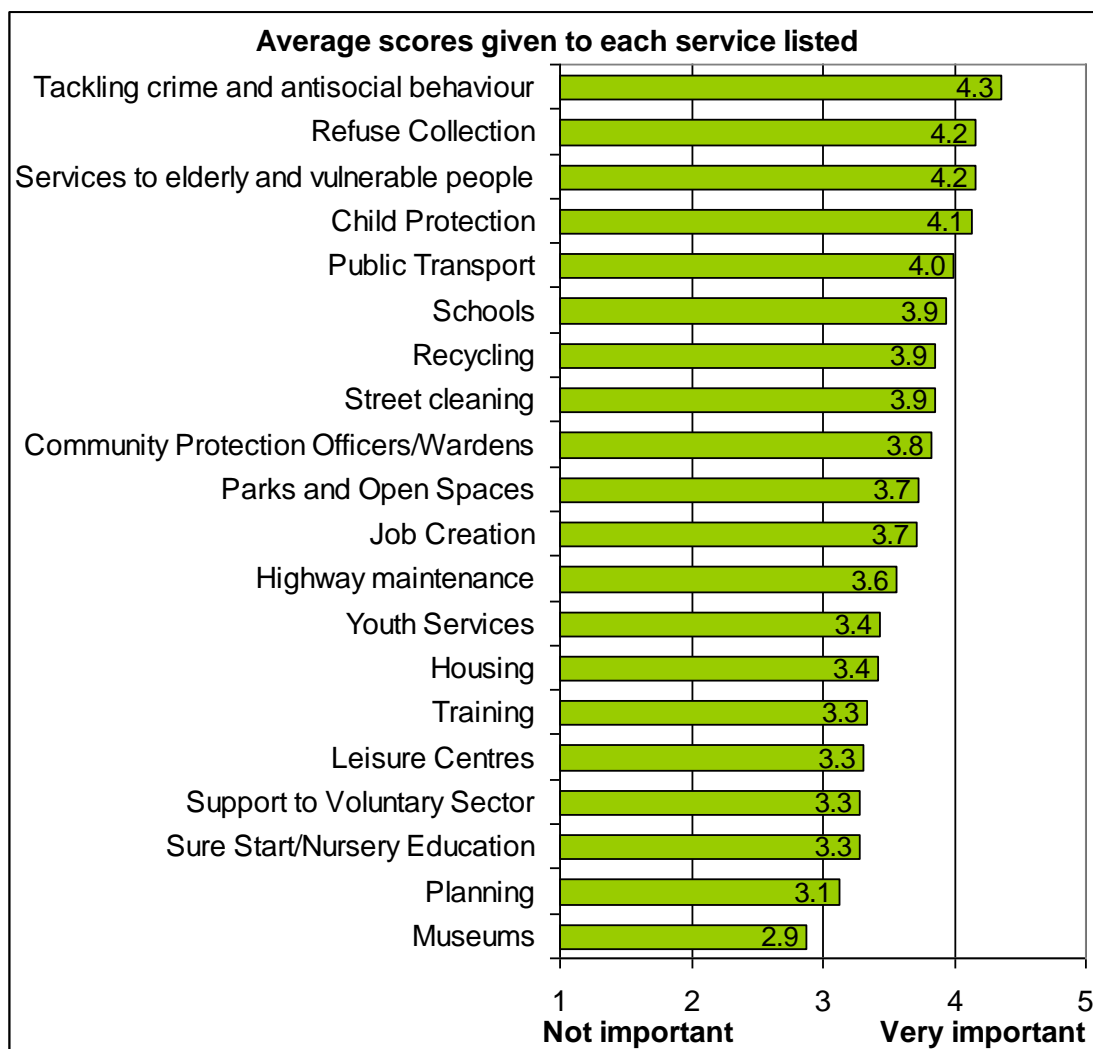
How important are services?

For question 1 respondents were asked to rate on a scale of 1 (Not important) to 5 (Very important) a cross section of 20 council services.

For each service a mean average has been calculated out of 5. The top 5 services rated most important by respondents are:

1. Tackling crime and anti social behaviour (4.3 out of 5)
2. Refuse collection (4.2 out of 5)
3. Services for elderly and vulnerable people (4.2 out of 5)
4. Child protection (4.1 out of 5)
5. Public transport (4.0 out of 5)

Table 3 provides an overview of the mean average for all 20 services.



With a mean score of 4.3 out of 5 **tackling crime and anti social behaviour** is the most important service to Nottingham citizens. This is

closely followed by **refuse collection** and **services to elderly and vulnerable people** both 4.2 out of 5 and **child protection** at 4.1 out of 5.

The services seen as 'lowest' importance by respondents was **Planning** (3.1 out of 5) and **Museums** (2.9 out of 5)

How important are services to you by demographic group

Please note that some of the BME sub groups were too small for reliable comparison, therefore when looking at the data using a White/All BME split.

BME communities compared to **White groups** perceive the following services as more important: **Child protection, Housing, Job creation, Schools, Surestart/nursery, Training, Youth services.** However due to the relatively small BME numbers this does not affect the overall percentages.

Disabled people perceive the following services as more important: **Housing, Public transport, Support to voluntary sector.** Again due to number of disabled respondents this does not greatly affect the overall percentages.

Other important services

Respondents were given the opportunity to indicate any other Council service they considered to be important. The table below provides a list of the top 10 most stated services.

Service	Number
Libraries	174
Street lighting	38
Events	25
Policing	25
Street cleaning	24
Voluntary sector support	21
Community centres	20
Welfare advice services/Citizens' Advice Bureau	19
Dog wardens / tackling dog fouling	17
Free bus passes for the elderly & disabled	17
Services for the most vulnerable	17

The overwhelming majority of additional 'important service' comments were around **library services (174).**

The following are a selection of the other important service comments received:

Libraries (174 comments)

"I think libraries are really important and I would really be happy if Councillors in Sherwood deliver on their promise to redevelop our local library. The staff team are great but there is only so much you can do there."

"Libraries. essential for PC use for those who can't afford their own. All jobs etc seem to only be accessible via the internet. Free access to books, we need people to be more literate, not illiterate."

"Libraries provide a valuable service to the community, particularly in times of recession and job cuts, and it is not acceptable to expect them to be staffed by volunteers."

Street Lighting (38 comments)

"Street lighting - I think this needs to be managed very carefully. Turning light off at certain times is surely a green light to people wanting to commit crime?"

"We must not cut down on street lights as it attracts crime. Also we have to park our car on the road as we can't get across the grass verge, this causes vandalism to our cars."

Events (25 comments)

"Facilitating the Market Square for third party events e.g. farmers market etc."

"Free events e.g. music in the park. These contribute a lot to the image of Nottingham as a worthwhile place to live."

"The events that the City Council put on are really good and more importantly easily accessible for the whole community. It would be a real shame if they were to stop. "

Policing (25 comments)

"CPOs are the best thing to happen to Nottingham."

“Need a lot more Police on the street”

Street Cleaning (24 comments)

“Street Cleaning is also very important; I think people's behaviour reflects their environment. If people get the impression they live in a dump, they will treat it as such! Currently the City Centre seems pretty clean which gives a good impression for visitors to the City.”

Voluntary Sector Support (21 comments)

“All of the services that work with young people and women experiencing domestic abuse that provide refuges or floating support – without them you will have nowhere for these people to go.”

“I am very concerned that looking for funding cuts may mean looking at voluntary sector grant aid. Many trust funders will not fund services which they think are a statutory responsibility and therefore it would be difficult if not impossible to replace this funding from other sources.”

“Services for diverse & hard to reach community groups. Mainstream funding for these small & fragile voluntary sector groups”

Community Centres (20 comments)

“More community centres so neighbourhoods can unite with each other”

“We need these open for the kids and the public.”

Welfare Advice Centres / Citizens' Advice Bureau (19 comments)

“Advice services, i.e. welfare rights citizens advice bureau, law centre housing aid/homeless support credit unions”

“False cost saving to cut back too much support for the independent advice sector; it is vital as debt goes up.”

Dog wardens / tackling dog fouling (17 comments)

“Dog wardens to hand out on the spot fines”

“stop footway / park fouling by dogs”

Free bus passes for the elderly & disabled (17 comments)

“Public transport reduces the costs of personal travel and should be encouraged and improved. It has numerous benefits, not least is benefits the environment and any reduction in personal travel (car etc) would justify less spending on road maintenance. Please do not scrap the OAP bus pass.”

“The most important service for me is the concessionary bus pass, without which I would not be able to travel”

Services for Vulnerable People (17 comments)

“Any service which supports the poorest and most vulnerable as they will be hit hardest by the cuts.”

“I live in a Framework hostel. I don't want to lose my place at the hostel; I want to prove to everybody that I can live independently with support mechanisms around. All hostels should stay open. Vulnerable people need somewhere to stop. We will end up on the streets or if I get caught sleeping on streets will get cautions, prison sentence etc. Everyone has the right to live on their own. If cuts go through it will ruin people's chance of living independently.”

“Offering supported housing and related services (substance use, alcohol, mental health, offending) for vulnerable people, particular the younger people 16 years upwards. If further cuts are made in these areas street homelessness will rise and will impact on health and police services due to an increase in drug and alcohol misuse, a rise in street crime and burglaries and the system will not be able to cope.”

Further Savings

Question 2 asked respondents to suggest where they felt Nottingham City Council could make further savings to the ones already made.

Table 5 illustrates respondents most stated areas for further savings.

Table 5: Themes most stated	Total
Arrow - content, format, frequency	145
Cut staff packages, expenses, salaries, travel	105
Reduce management	104
Stop events (i.e. beach, wheel, functions)	104
Reduce duplication, bureaucracy or increase efficiency (inc. procurement)	101
Reduce publicity, advertising, banners	96
Cut Councillors numbers, expenses	68
Reduce staff numbers	62
Turn off lights/street lights	58
More online, less paperwork, printing, postage	52
Stop using consultants, contractors, agency staff	48

The most 'further savings' comments received were around the **Arrow publication (145)**.

The following is a selection and summary of the savings suggestions received by respondents to YCYS Survey 1 respondents.

Arrow (145 comments)

"Change the Nottingham Arrow to A4 size black and white, and non-glossy...and have it delivered by retired, unemployed people etc... Also one every 2 months should be adequate (or 4 per year)..."

A number of respondents commented that savings could be made by stopping the Arrow, cutting the frequency of publication or changing the format – perhaps by making it available online, e-mailing it, or making the hard copy optional. Some felt that savings could also be made by making the publication less 'glossy'.

Cut staff packages, expenses, salaries, travel (105 comments)

"Cut pay levels and numbers of senior managers: Stop paying people 100's of thousands of £'s, including 'golden goodbyes', 'early retirement packages' and other such nonsense."

A number of respondents suggested that pay levels for staff should be cut. Others felt that expenditure on staff expenses and pensions was too high and could be reduced.

Reduce numbers of Managers (104 comments)

“Get rid of middle managers and above - their wages would help pay for more important services.”

There were a number of comments suggesting that Council could make savings by reducing the number of managers, therefore freeing up funds for front-line services.

Cut events (104 comments)

“Maybe some of the more 'fun' things could be reduced in order to be able to keep helping vulnerable people.”

A number of suggestions for savings related to cutting, reducing or charging for 'events' such as the beach and the wheel in Market Square. Some respondents felt there were savings to be made through cutting council meetings or functions.

Reducing duplication, bureaucracy or working more efficiently. (101 comments)

“Avoid several vehicles or Council operatives going down the same streets to perform different functions....”

“Using technology and systems more effectively. Shared drives and printers. Good administration systems. Bulk buying.”

There were a number of comments suggesting that savings could be made by improved ways of working; reducing duplication of tasks or better planning of tasks, reducing unnecessary 'red tape' and improving procurement processes to get better value on goods and services.

Publicity & advertising & banners (96 comments)

“Reduce the amount of 'publicity' and marketing in terms of the large number of banners and advertising throughout the city. “

“...too much money is being wasted on propaganda and communications when it's more important to deliver the services rather than push in everyone's faces how 'well' the authority is doing.”

A number of respondents commented that too much is spent on publicity for the Council in the form of leaflets, posters and banners. Some felt that they received too much glossy information through their door, when it would be better to put the information online or e-mail.

Cut Councillors numbers, expenses (68 comments)

“Councillors currently draw £15K Pa in allowances as a minimum with some drawing considerably more. I understand that being a councillor is not a full time job however some councillors appear to be claiming allowances larger than some people’s salaries...”

There were several comments suggesting savings could be made by cutting Councillor numbers or Councillor expenses – with some feeling allowances were too generous. Some respondents felt that transport should not be provided for Councillors or the Mayor, and that they should travel by public transport.

Reduce staff numbers (62 comments)

“Check staffing levels of leisure centres/Traffic wardens/other services to ensure they are not over staffed.”

“Many jobs could be cut and/or reviewed to streamline admin/personnel functions...”

A number of respondents suggested that savings could be made by reducing the numbers of staff at the Council. Some felt that there were too many members of staff in non front-line roles

Turn off lights/street lights (58 comments)

“Turn street lights off between 12 midnight and 5am - or every other light off. Switch off all public lights - e.g. the Council House spotlights - after 12am”

A number of suggestions were received regarding savings through reduced lighting and street lights – ranging from turning off lights in public buildings when not in use, to cutting the number of hours that street lights are on, or switching off some street lights.

More online, less paperwork, printing, postage (58 comments)

“Allow opt-out of postal communications and opt-in to email only e.g. for voting registration, council tax bill and statement etc”

“Most services could have a better online presence so that residents don't need to speak to someone/access services in person.”

A number of respondents felt that paper communications and brochures could be replaced with more cost-effective methods. Others felt that there were savings to be made by reducing face to face transactions, particularly allowing people to undertake transactions online.

Stop using consultants, contractors, agency staff (48 comments)

“Reduce the use of expensive consultants - surely there are existing staff or local partners who can undertake the work.”

“Stop using contractors and employ/train staff to do the contractors job.”

A number of respondents felt that there were too many consultants used in the Council, costing too much money. Some felt that existing staff could do the work instead, therefore saving on costs. Others felt that there were too many agency staff and contractors and that employing permanent staff would be more effective.

Five of the 'further savings' highlighted by YCYS Survey 1 respondents, have been used in YCYS Survey 2 to ascertain whether other citizens feel that these 'future saving' areas are important or not to them. The 'further savings' areas used in YCYS Survey 2 are:

- Communications including the Arrow
- Efficient procurement of council services
- Efficient levels of Council Management and staff
- Youth clubs and services
- Funding local democracy

Awareness levels of activities run by Nottingham City Council

Respondents were asked if they were aware/unaware of activities that the Council has run during the current economic downturn.

Table 6 provides an overview of the Council run activity awareness levels across the City.

Activity	Aware	Not aware
50p activities for kids in the school holidays	41%	59%
Apprenticeships	49.5%	50.5%
Future jobs fund	33%	67%
The Beach (Old Market Square)	93%	7%
Free and cheap events	65%	35%

More than nine out of ten (93%) of respondents were aware of the Beach event on the Old Market Square and two thirds of respondents were aware of other free and cheap events run by the Council.

Two thirds (67%) of respondents were not aware of the future jobs fund event.

Respondents were given the opportunity to state other Council activities they are aware of. Appendix 3 provides full literals.

"..The activities are important. It sets Nottingham apart - well done to all involved."

On the whole comments received were positive but there was some negative comments especially around the Beach event.

"..The beach what a waste of money."

Areas of concern during the economic downturn

Respondents were asked to indicate their level of concern on a number of issues during the current economic situation.

Table 7 provides an overview of respondent's level of concern.

	Very concerned	Concerned	Not concerned
Crime levels rising	56%	36%	8%
Cuts to public services	59%	34%	7.5%
Debt problems	30%	39%	31%
Losing my job	34%	25%	41%

Unable to get a mortgage	17%	21%	61.5%
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Table 7 shows that 93% of respondents are very concerned or concerned about **cuts to public services** and 92% very concerned or concerned about **crime levels rising**.

Six out of ten are not concerned that they be **'unable to get a mortgage'** due to the economic climate.

The level of debt problem concern of the **Black ethnic** (n = 156) respondents is 20 percentage points higher than the overall figure at 89% compared to 69% overall. The level of concern within **Mixed** (75%) respondents is 14 percentage points higher at 83%.

NB - Although both of these percentages are statistically significant **caution must be given** due to sampling methods used and individual sample sizes.

Respondents were given the opportunity to state any other areas of concern they have during the economic downturn.

Table 8 provides an overview of the comments made:

Concern	Total
Council (general)	103
Jobs/employment	52
Cuts	49
Crime/anti social behaviour	37
Vulnerable	31
Travel	30
Education	26

The following is a selection/summary of the areas of concern comments received:

Council (general) (103 comments)

“The council failing to provide the standards of service that they should be providing“

Future council concerns relate to a wide range of services/issues including the impact of cuts to leisure services, parks and open spaces, money lost via Icelandic banks, the feasibility of the Nottingham Arrow, the level of business growth and development, the loss of key public services, the loss of essential services, the long term planning of services (education, health, police), the cutting and shutting down of day

centres, Councillor trips abroad, short sighted decisions to cut services etc

Jobs/employment (52 comments)

“Job creation seems lacking now; a drive to bring in business is an essential task”

“Mass depression and breakdown of families as thousands lose their jobs. There are not enough jobs available as it is!”

Future jobs/employment concerns included: training opportunities, job loss numbers, lack of jobs creation, lack of worthwhile jobs for young people, transferable skills and school leavers job prospects.

Cuts (49 comments)

“My family losing out as we will be punished for working hard and saving. Our pensions are at risk, education is at risk, public safety is at risk though police cuts. We have 20+yrs paid taxes and what have we got to look forward to?”

The remaining ‘cuts’ future concerns relate to a wide variety of topics including concern over cuts to: public services, street lighting, nursing homes, school funding, sure start funding, education, charities and voluntary services, benefits, jobs, libraries, museums, public transport, tourism, day services for the elderly etc

Crime/anti social behaviour (37 comments)

“I would be frightened without the street wardens and community support officers. I can speak to them about anti social behaviour and it does make a difference”

Respondents raised future crime/anti social behaviour concerns around gangs in and around local estates, increased drug crime in Nottingham, yobbish behaviour on our streets, a lack of police presence on (Nottingham) streets, a rise in crime levels due to the cuts, rise in petty crime, police targets/priorities and keeping crime off Nottingham streets

Vulnerable (31 comments)

“The most vulnerable i.e. the elderly and disabled are increasingly isolated from life in the city, without resources to give them access to events, services or even basic rights”

Other comments reflect a range of views such as the most vulnerable in society suffering and losing out, the social divide widening with the vulnerable less able to defend themselves and that the proposed (government) cuts are levelled at many vulnerable people who do not have a voice in real terms.

The remaining comments expressed future concern about a variety of topics including: Housing, Benefits, Equalities and Health.

Travel (30 comments)

“The tram extension may not go ahead”

Future travel concerns relate in the main to the removal of free bus passes and public transport fares increasing.

Education (26 comments)

“Concern over government cuts to education and rise in university fees”

“Worse education provision due to cuts in continual professional development training networks for staff and less funding going into schools in certain categories@

Future education concern include: difficulties in accessing affordable good education for children in Nottingham, the future for young people leaving school with limited prospect's, state of (Nottingham) school buildings, school building programme and the treatment of teaching assistants (being overpaid)

Vulnerable (31 comments)

“The most vulnerable i.e. the elderly and disabled are increasingly isolated from life in the city, without resources to give them access to events, services or even basic rights”

Other comments reflect a range of views such as the most vulnerable in society suffering and losing out, the social divide widening with the vulnerable less able to defend themselves and that the proposed (government) cuts are levelled at many vulnerable people who do not have a voice in real terms.

The remaining comments expressed future concern about a variety of topics including: Housing, Benefits, Equalities and Health.

For further information/analysis contact:

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Appendices:

Appendix 1: Full breakdown survey response source

Appendix 2: Demographics

Appendix 3: Awareness levels of activities run by Nottingham City Council - Others

Appendix 4: Area 7 comments

Appendix 1: Breakdown of survey response by source

Source	Number of responses
Arrow Publication	1,623
Internet/Intranet	978
Community Events	
Council wide equalities event	38
Arboretum	33
Aspley Ward, Aspley Beat	108
Basford	19
Berridge	2
Bestwood	2
Bilborough	20
Bridge	-
Bulwell/Bulwell Forest (Joint event)	70
Bulwell	-
Bulwell Forest	20
Clifton North	-
Clifton South	-
Dales	95
Dunkirk & Lenton	-
Leen Valley	-
Mapperley	5
Radford & Park	20
Sherwood	-
St Ann's	56
Wollaton East & Lenton Abbey	22
Wollaton West	-

Appendix 2: YCYS Survey One - Demographics

Base:	Census 2001	YCYS 2010	+/-
Male	50%	40%	-10
Female	50%	60%	+10
Disabled	20%	26%	+6
White	85%	86%	+1
Black	4%	6%	+2
Asian	6.5%	5%	-1.5
Mixed	3%	3%	-
Chinese	1%	0.5%	-0.5
Under 16	8%	2%	-6
16 – 24	18%	7%	-11
25 – 44	29%	34%	+5
45 – 59	15%	26%	+11
60 - 64	4%	9%	+5
65+	14%	22%	+8

The above table illustrates that two categories are under represented 'Male' and 'Under 24's'.

Appendix 4: Area 7: Other Council services considered to be important

Source Codes: ARW – Arrow, INT – Internet/Intranet, CWE - Council wide/equalities event, WLA - Wollaton East and Lenton Abbey

- ARW: Give more community centres back to the public so neighbours can re unite with each and one another
- ARW: Parks and gardens, pavement weed killer libraries lollipop warden
- ARW: Refuse collection must be every week especially summer time.
- ARW: Maintenance of good library services which provides for all ages and abilities
- ARW: Marketing and informing residents of what the council do so we know we have value for money
- ARW: More job creation, increase training, improve youth services
- ARW: Provide enough school places for children in their local area
- ARW: Some events in the arrow were already over, not received until 6th October
- ARW: Subsidised transport for the elderly and vulnerable to attend lunch clubs once a week
- ARW: Council needs to provide more housing
- ARW: Environmental health - public health - anti social behaviour - food safety - health and safety
- CWE: Very important to support voluntary organisations
- INT: Accessibility for residents including elderly when unloading own car.
- INT: Libraries
- INT: Pest control
- INT: Welfare Rights
- INT: I think the council should do more to tackle benefit fraudsters!, they upset me!

- WLA: anything to do with helping youngsters
- WLA: making more use of Wollaton park Wollaton hall

thus raising more money for council (Activities Car Boot Sales)

Area 7: Areas for further savings

- Decorating streets and squares
 - 2) Colouring street pavement
 - 3) Change for use Leisure Centres
 - 4) Arrow leaflets send by email
 - 5) Any announcement be sent digital
- Share background functions with others such as HR, Admin, training with health providers and education
- Ask everyone about major issues. Tram, workplace parking levy widening A453 minor public building works need to rebuild all the schools, reducing councillors wages and expenses
- Centralise printing costs: go to www.newfieldit and seriously investigate using their Asset DB product to save hundreds of thousands in printer, ink and printing costs. They basically look at the number of your printers and reduce the number of unnecessary printers you maintain.
- Cut councillors expenses by 5%
- Fewer meetings to get decisions made.
- None but you need to stop and think that it always seems you never have and funds left, we want more for our aids and more cleaning of peoples rubbish
- Public transport need to change £1.00 for pushchairs that take space of 3 people. A charge for a dog is £1 that takes space between owners legs
- Publish the arrow twice a year
- Reduce the arrow, print less expensively, perhaps on a spreadsheet instead of booklets
- reduce welfare benefits to ensure no complacency & prevent benefits abuse
- Scrap the Nottingham Arrow. Totally unnecessary expense. Compensation claims: cap the amount that can be claimed from the council.
- Social services. Less tea parties of councillors and make them do more for these areas
- spread money on the community across all areas rather than target just a few
- Stop cleaning roads on Sundays presumably this is overtime!!
- Stop cutting down trees that don't need cutting down
- Stop putting up banners on the roads in Nottingham City
- Suspend Community Arrow for one year Freeze Council tax to help citizens Cut street lighting
- Turning off street lights Do not contract work out Cut cost of The Arrow
- WLA: Library a new organization developed with better understanding of single parents issues - currently all the police and council is (unclear)

Area 7: other concerns

- Leave out the market square and beech - not essential
- Police anti social behaviour
- Redundancy in family
- Shop closures, large supermarkets taking over from town centre please hike up their business rates

- Until public finances are healthy again we have to accept we can't spend cash we don't have